

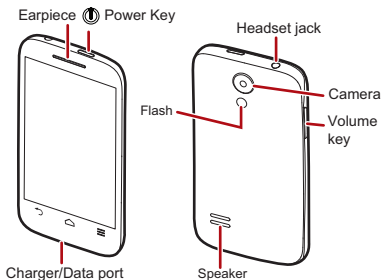
# Quick Start Guide

## HUAWEI Ascend G 330

Welcome to HUAWEI

# Phone at a Glance

- ⓘ All the pictures in this guide are for your reference only. Your phone's actual display features may be different to those described here, depending on its software version.



## Key Functions at Your Fingertips



- Press and hold to power on your mobile phone.
- When your mobile phone is powered on, press and hold this button to display the options menu. You can then choose to power off the phone or perform shortcut operations.
- Press to lock the screen when your mobile phone is active.



Touch to open the menu on an active screen.



- Touch to return to the Home screen.
- Touch and hold to display recently used applications.

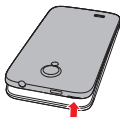


- Touch to return to the previous screen or exit the application you are running.
  - Touch to hide the keyboard.
- 

## Installing the SIM Card

There are two steps to install the SIM card:

1



2

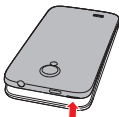


1. Remove the battery cover.
2. Insert the SIM card.

## Installing the microSD Card

Your mobile phone is already equipped with a large-volume built-in embedded MultiMediaCard (eMMC). If you want to expand your phone memory, you can also insert a microSD card.

1



2



1. Remove the battery cover.
2. Insert the microSD card into the card slot as shown in the diagram.

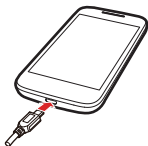
# Installing the Battery




1. Angle the edge labeled **a** (with the contacts) into the bottom end of the battery compartment.
2. Push the edge labeled **b** into the compartment until the battery clicks firmly into place.

# Charging the Battery

Before charging the battery, ensure that it has been properly installed on your phone.

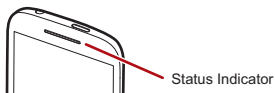


1. Connect the USB cable that came with your mobile phone to the charger.
2. Connect the other end of the USB cable to your mobile phone.  
Then, to start charging, plug the charger into an electrical outlet.

If you charge your mobile phone while it is powered on, the battery icon on the notification bar indicates the charging status. When the battery icon changes to , your mobile phone is fully charged.

## Status Indicator

The color of the status indicator tells you the status of your mobile phone's battery.



Green: Fully charged (when connected to charger).

Orange: Charging in progress (when connected to charger).

Red: Battery low.



## Touchscreen Actions

Using your finger on the touchscreen, you can operate your phone conveniently.

Touch & hold



Touch



Double touch



Rotate



Flick



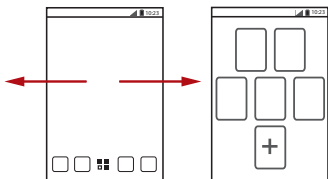
Drag




# Home Screen

You can set up the Home screen according to your own preferences, for example by adding a shortcut or a widget to your Home screen, changing the wallpaper, or setting the number of Home screen extensions.

To return to the Home screen from any of its extensions, press .




Flick your finger left or right across the Home screen.

Touch  to view thumbnails of the Home screen and its extensions. Touch a thumbnail to open the screen.

When a new notification icon appears on the notification bar, place your finger on the notification bar and flick down to open the notification panel.


## Adding a New Home Screen Item

1. On the Home screen, touch  to display the application list.
2. Press and hold an application icon, and then drag the icon to a blank area on the Home screen.



## Removing an Icon from the Home Screen

1. Touch and hold an item on the Home screen that you want to remove until your mobile phone vibrates.
2. Without lifting your finger, drag the item to the trash can. Wait until the item and the trash can turn red.
3. Release the item.




# Importing Contacts from a SIM Card

1. In the contacts list, touch  > **Manage contacts**.
2. Touch **Copy from SIM card**.
3. Wait for the SIM card contents to be loaded. Touch one contact to import that contact individually to your mobile phone, or touch **SELECT ALL** to import all contacts to your mobile phone.
4. Touch **COPY**.
5. If you have more than one account on your phone, touch the account into which you want to import the contacts.

## Adding a Contact





1. In the contact list, touch .
  2. From the screen displayed, create a contact in your mobile phone, SIM card or your account. Add a new account if you do not have one.
  3. Enter the contact's name, and then add detailed information such as phone numbers and address.
  4. Touch **DONE** to save the contact information.
-  To save a contact from your call log, touch and hold the desired phone number to display the options menu, and then touch **Add to contacts**.

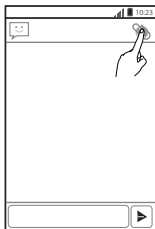
## Making a Call with the Phone Application

1. On the Home screen, touch  > **Phone**. If the dialer is not displayed, touch .
2. Enter the phone number.
3. Touch  to initiate the call.

# Creating and Sending a Multimedia Message

You can use multimedia messages to make everyday communications very special. You can record a message and send it as an audio file, for example, sing "Happy Birthday" and send it to a friend, or send a slideshow of photographs of a special event. The possibilities are enormous.

1. Touch  > **Messaging**, then .
2. Enter a phone number in the **To** field, or touch  to select a contact from **People**.
3. Touch the composition text box to start composing your message.
4. When you are ready to send the message, touch .



## Connecting to the Internet

Get online using your phone's Wi-Fi to save your money.

### Turning On Wi-Fi


1. Touch  > **Settings**.
2. Under **WIRELESS & NETWORKS**, touch the button next to **Wi-Fi**.



## Basic Operations

Touch  > **Browser** to open the home page.

- 🔑 When known or open Wi-Fi networks and mobile data networks are available at the same time, your phone will preferably select a Wi-Fi network for Internet access.

Touch  on the upper section of the screen, and all web pages currently open are displayed. You can:


- Touch one page to enlarge it.
- Touch the cross sign (×) to close that page.
- Touch (+) to open a new browser window.

## Opening a Webpage

1. In a browser window, touch the URL field at the top of the screen.
2. Use the keyboard to enter a webpage address.
3. As you enter the address, matching webpage addresses will appear on the screen. If you see the address you want, touch it and go directly to that webpage or complete entering your desired webpage.

## Turning Off Your Data Service

When you are not using your data service, to eliminate unwanted data traffic, you can turn it off quickly.

1. Open the notification bar.
2. Touch  at the top of the screen to switch data services on or off.

# Play Store

Android **Play Store** provides direct access to applications and games which you can download and install on your phone.


## Opening Play Store

1. On the Home screen, touch  > **Play Store**.
2. When you open **Play Store** for the first time, the **Google Play Terms of Service** window will appear. Touch **Accept** to continue.

## Installing an Application

1. In the **Play Store**, select a category, and then touch the application you want to download.
2. To install the application, touch **Download** (if it is free) or touch the button with its price (if it is not free), and confirm your download or purchase.

After the application has been downloaded and installed on your mobile phone, the content download icon appears in the notification bar.

- ❗ If you want to install a non-Play Store application, touch  > **Settings** > **Security**, and then select the **Unknown sources** check box to allow installation of the non-Play Store application.

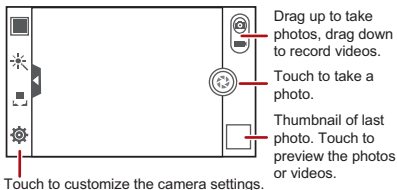
## Uninstalling an Application

- ❗ You cannot uninstall the applications that are pre-installed on the system.

1. On the **Settings** screen, touch **Apps**.
2. Touch an application, and then touch **Uninstall**.

# Opening Your Camera

You can take and share photos using the camera. Your camera supports multiple capture modes and photo effects. After taking a picture, access the **Gallery** to view it. For information on how to share photos and videos, see the User Guide.



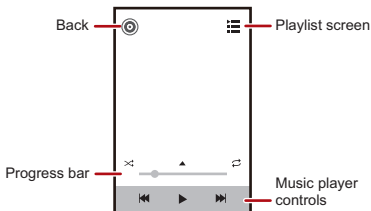
## Using the microSD Card as a USB Mass Storage

1. Connect your mobile phone to your PC with the USB cable provided. Your PC will detect the microSD card as a removable storage device.
2. Open the notification bar, and then touch **USB connected**.
3. Touch **Turn on USB storage** in the dialog box that opens to confirm that you want to transfer files.

You can now transfer files from your PC to your mobile phone's microSD card.

# Playing Music

You can listen to music that you have stored on your microSD card using the music player. The music player will automatically search for any music on the microSD card sort it into albums and playlists.



## DTS Envelo™

DTS Envelo is a virtual surround sound solution for consumer electronics. It can create virtual surround sound from any input source: mono, stereo, or 5.1 multi-channel.

DTS can be activated in **Settings > Sound > DTS mode**.

## Synchronizing Information

Some applications on your mobile phone give you access to the same personal information that you can add, view, and edit on your computer. If you add, change, or delete your information in any of these applications on the web, the updated information also appears on your mobile phone.

This is made possible through over-the-air data synchronization. The process occurs in the background and does not interfere with use of your mobile phone. When your phone is synchronizing, a data synchronization icon will be shown in the notification bar.

For more information, see the User Guide.

# FAQs

## How Can I Use a microSD Card to Import Contacts to My Phone from Another Phone?

Your mobile phone supports contact files in the .vcf format only.

1. Save the contacts you want to import to your mobile phone to a microSD as a .vcf file.
2. Insert the microSD card into your mobile phone and find the .vcf file using **File Manager**.
3. Touch the .vcf file. The mobile phone displays a message asking whether you want to import the contacts.
4. Touch **OK** to import the contacts.

❗ Compatibility problems may occur with .vcf files created by different phones, and certain contact information may be lost when contacts are imported.

## How Can I Use Hi Suite to Import Contacts to My Phone from a Different Mobile Phone?

Your mobile phone support contact files in the .vcf format only.

1. Save the .vcf file containing the contact information you want to import to a PC.
2. On the Home screen, touch  > **Settings** > **Developer options** > **USB debugging**.
3. Connect your mobile phone to the PC using a USB cable.
4. Visit <http://www.huaweidevice.com/worldwide> to download and install Hi Suite.
5. Hi Suite will start automatically after the installation is complete. Click **Contacts** > . Follow the instructions and select the .vcf file you want to import.
6. Disconnect your phone from the PC after the contacts have been imported.


## How Do I Set a Song As a Phone Ringtone?

In **Music+**, touch and hold the song to be set as ringtone, and then touch **Set as ringtone**.

## How Do I Disable Automatic Change of Screen Orientation When Rotating My Phone?

On the Home screen, touch  > **Settings** > **Display**, and then clear the **Auto-rotate screen** check box to disable this function.

## How Do I Set an Unlock Pattern?

On the Home screen, touch  > **Settings** > **Security** > **Screen lock** > **Pattern**.

## How Can I Change the Input Method?

When the keypad is displayed, a keypad icon is displayed on the status bar. Flick the status bar downwards and touch **Select input method** to select an input method.

## How Do I Stop the Song Playing in the Background?

Flick the notification bar downwards to open the notifications panel, touch the music playing notification to go to the music playing screen, and then stop playing the song.

## How Do I Return to the Call Screen?

If you switched to another screen during a call, flick the notification bar downwards to open the notifications panel, and then touch the current call notification to return to the call screen.

## How Do I Create an Application Shortcut on the Home Screen?

Touch and hold an application icon on the application screen until the Home screen is displayed. Then drag the icon to where you want to place it and release your finger.

## How Do I Hide the Keyboard?

Touch  to hide the keyboard.

## How Do I Forward a Message?

On the message viewing screen, touch and hold a message, and then select **Forward** from the displayed menu.

## Why Am I Unable to Use Navigation?

**Navigation** is unavailable in some countries or regions.

# Warnings and Precautions

This section contains important information pertaining to the operating instructions of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

## Electronic Device

Power off your device if using the device is prohibited. Do not use the device when using the device causes danger or interference with electronic devices.

## Medical Device

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device when using the device is prohibited.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If you are using a pacemaker, use the device on the opposite side of the pacemaker and do not carry the device in your front pocket.

## Potentially Explosive Atmosphere

Power off your device in any area with a potentially explosive atmosphere, and comply with all signs and instructions. Areas that may have potentially explosive atmospheres include the areas where you would normally be advised to turn off your vehicle engine. Triggering of sparks in such areas could cause an explosion or a fire, resulting in bodily injuries or even deaths. Do not power on your

device at refueling points such as service stations. Comply with restrictions on the use of radio equipment in fuel depots, storage, and distribution areas, and chemical plants. In addition, adhere to restrictions in areas where blasting operations are in progress. Before using the device, watch out for areas that have potentially explosive atmospheres that are often, but not always, clearly marked. Such locations include areas below the deck on boats, chemical transfer or storage facilities, and areas where the air contains chemicals or particles such as grain, dust, or metal powders. Ask the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) whether this device can be safely used in their vicinity.

### **Traffic Security**

Observe local laws and regulations while using the device. In addition, if using the device while driving a vehicle, comply with the following guidelines:

- Concentrate on driving. Your first responsibility is to drive safely.
- Do not talk on the device while driving. Use hands-free accessories.
- When you have to make or answer a call, park the vehicle at the road side before using your device.
- RF signals may affect electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- In a motor vehicle, do not place the device over the air bag or in the air bag deployment area. Otherwise, the device may hurt you owing to the strong force when the air bag inflates.
- Do not use your device while flying in an aircraft. Power off your device before boarding an aircraft. Using wireless devices in an aircraft may cause danger to the operation of the aircraft and disrupt the wireless telephone network. It may also be considered illegal.



## **Operating Environment**

- Do not use or charge the device in dusty, damp, and dirty places or places with magnetic fields. Otherwise, it may result in a malfunction of the circuit.
- The device complies with the RF specifications when the device is used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories such as a device case and a device holster are not composed of metal components. Keep your device 1.5 cm away from your body to meet the requirement earlier mentioned.
- On a stormy day with thunder, do not use your device when it is being charged, to prevent any danger caused by lightning.
- When you are on a call, do not touch the antenna. Touching the antenna affects the call quality and results in increase in power consumption. As a result, the talk time and the standby time are reduced.
- While using the device, observe the local laws and regulations, and respect others' privacy and legal rights.
- Keep the ambient temperature between -10°C and 40°C while the device is being charged. Keep the ambient temperature between -10°C to 40°C for using the device powered by a battery.

## **Prevention of Hearing Damage**

Using a headset at high volume can damage your hearing. To reduce the risk of damage to hearing, lower the headset volume to a safe and comfortable level.

## **Safety of Children**

Comply with all precautions with regard to children's safety. Letting the child play with your device or its accessories, which may include parts that can be detached from the device, may be dangerous, as it may present a choking hazard. Ensure that small children are kept away from the device and accessories.

## Battery and Charger

- Unplug the charger from the electrical plug and the device when not in use.
- The battery can be charged and discharged hundreds of times before it eventually wears out. When the standby time and the talk time are shorter than the normal time, replace the battery.
- Use the AC power supply defined in the specifications of the charger. An improper power voltage may cause a fire or a malfunction of the charger.
- Do not connect two poles of the battery with conductors, such as metal materials, keys, or jewelries. Otherwise, the battery may be short-circuited and may cause injuries and burns on your body.
- If battery electrolyte leaks out, ensure that the electrolyte does not touch your skin and eyes. When the electrolyte touches your skin or splashes into your eyes, wash your eyes with clean water immediately and consult a doctor.
- If there is a case of battery deformation, color change, or abnormal heating while you charge or store the battery, remove the battery immediately and stop using it. Otherwise, it may lead to battery leakage, overheating, explosion, or fire.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using the cable at once. Otherwise, it may lead to an electric shock, a short circuit of the charger, or a fire.
- Do not dispose of batteries in fire as they may explode. Batteries may also explode if damaged.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Avoid dropping the device or battery. If the device or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a qualified service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- The device should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

## **Cleaning and Maintenance**

- The device, battery, and charger are not water-resistant. Keep them dry. Protect the device, battery, and charger from water or vapor. Do not touch the device or the charger with a wet hand. Otherwise, it may lead to a short circuit, a malfunction of the device, and an electric shock to the user.
- Do not place your device, battery, and charger in places where they can get damaged because of collision. Otherwise, it may lead to battery leakage, device malfunction, overheating, fire, or explosion.
- Do not place magnetic storage media such as magnetic cards and floppy disks near the device. Radiation from the device may erase the information stored on them.
- Do not leave your device, battery, and charger in a place with an extreme high or low temperature. Otherwise, they may not function properly and may lead to a fire or an explosion. When the temperature is lower than 0°C, performance of the battery is affected.
- Do not place sharp metal objects such as pins near the earpiece. The earpiece may attract these objects and hurt you when you are using the device.
- Before you clean or maintain the device, power off the device and disconnect it from the charger.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device and

the charger. Otherwise, parts of the device may be damaged or a fire can be caused. You can clean the device and the charger with a piece of damp and soft antistatic cloth.

- Do not dismantle the device or accessories. Otherwise, the warranty on the device and accessories is invalid and the manufacturer is not liable to pay for the damage.
- If the device screen is broken by colliding with hard objects, do not touch or try to remove the broken part. In this case, stop using the device immediately, and then contact an authorized service center in time.

## **Emergency Call**

You can use your device for emergency calls in the service area. The connection, however, cannot be guaranteed in all conditions. You should not rely solely on the device for essential communications.

## **Certification Information (SAR)**

This device meets guidelines for exposure to radio waves. Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves. These guidelines were developed by the independent scientific organization International Commission on Non-Ionizing Radiation Protection (ICNIRP) and include safety measures designed to ensure safety for all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level of the device when being operated can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The SAR limit also adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue. The highest SAR value for this device type when tested at the ear is 0.542 W/kg, and when properly worn on the body is 0.475 W/kg.

## Disposal and Recycling Information



This symbol on the device (and any included batteries) indicates that they should not be disposed of as normal household garbage. Do not dispose of your device or batteries as unsorted municipal waste. The device (and any batteries) should be handed over to a certified collection point for recycling or proper disposal at the end of their life. For more detailed information about the recycling of the device or batteries, contact your local city office, the household waste disposal service, or the retail store where you purchased this device.

The disposal of this device is subject to the Waste from Electrical and Electronic Equipment (WEEE) directive of the European Union. The reason for separating WEEE and batteries from other waste is to minimize the potential environmental impacts on human health of any hazardous substances that may be present.

### Reduction of Hazardous Substances

This device is compliant with the EU Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) Regulation (Regulation No 1907/2006/EC of the European Parliament and of the Council) and the EU Restriction of Hazardous Substances (RoHS) Directive (Directive 2002/95/EC of the European Parliament and of the Council). For more information about the REACH compliance of the device, visit the Web site

**[www.huaweidevice.com/certification](http://www.huaweidevice.com/certification)**. You are recommended to visit the Web site regularly for up-to-date information.

### EU Regulatory Conformance

Hereby, Huawei Technologies Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For the declaration of conformity, visit the Web site  
[www.huaweidevice.com/certification](http://www.huaweidevice.com/certification).

# CE 0979

- ⓘ Observe the national local regulations in the location where the device is to be used. This device may be restricted for use in some or all member states of the European Union (EU).

**Norway:** This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

## Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your SIM/UIM card, memory card, or stored in your device memory. If you

change to a different device, be sure to move or delete any personal information on your old device.

- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact [mobile@huawei.com](mailto:mobile@huawei.com).

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Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

## **Getting More**

- Please visit [www.huaweidevice.com/worldwide](http://www.huaweidevice.com/worldwide) for user guide.
- Please visit [www.huaweidevice.com/worldwide/support/hotline](http://www.huaweidevice.com/worldwide/support/hotline) for recently updated hotline and email address in your country or region.



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